📄 Terms & Conditions

Effective Date: 09/15/2025

These Terms & Conditions govern your use of services provided by **Thompson Logging Inc.**, including order placement, delivery, and SMS communication.

1. Services Offered

We offer logging services, lumber delivery, and order pickups. Orders may be placed via phone, text message, or email.

2. Order Process

- Orders are confirmed directly via call, email, or SMS.
- Pricing and availability are subject to change.
- You are responsible for providing accurate delivery and contact information.

3. Payment Terms

- Payments are processed securely through **Clover**.
- We do not store your credit card information.
- Payment is typically required before order fulfillment or delivery unless otherwise arranged.

4. SMS Messaging

By providing your mobile number and opting in, you consent to receive SMS updates regarding:

- Order confirmations
- Pickup and delivery notifications
- Customer service communications
- Msg & data rates may apply
- Message frequency may vary
- Reply **STOP** to unsubscribe, **HELP** for assistance

5. Cancellations & Refunds

Please contact us as soon as possible to modify or cancel an order. Refunds may be issued at our discretion depending on order status.

6. Limitation of Liability

We are not responsible for:

- Delays due to weather or logistics
- Issues caused by inaccurate information provided by the customer
- Any indirect or incidental damages

7. Changes to Terms

We may update these terms from time to time. Updated versions will be made available upon request or posted online.

8. Governing Law

These terms are governed by the laws of the State of Utah.

9. Contact Information

If you have questions, please contact us:
📞 435-640-2053 ✉️ tlogs.j@gmail.com