📜 Privacy Policy

Effective Date: 09/15/2025

Thompson Logging Inc.
550 W. Little Creek Rd.
Randolph, UT 84064
United States

We respect your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you contact us or use our services.

1. Information We Collect

We may collect the following information when you interact with us:

- Full name
- Phone number
- Email address
- Delivery or pickup address
- Order details
- Credit card information on some orders (processed through a third-party service)

2. How We Collect Information

We collect personal information directly from you when you:

- Contact us via phone, email, or text
- Place an order
- Make a payment
- Opt into SMS messaging

3. How We Use Your Information

We use your information to:

- Process and fulfill orders
- Communicate order and delivery updates
- Respond to customer support inquiries

- Send you important notifications via SMS or email

We do **not** sell or share your personal information with third parties for marketing purposes.

4. Payment Processing

We use **Clover**, a secure third-party payment processor, to handle all credit card payments.

- Thompson Logging Inc. does **not** store or have access to your full credit card number.
- All payment data is encrypted and processed through Clover's secure platform.

5. SMS Messaging

If you opt in to receive text messages:

- You may receive order updates, delivery notifications, and customer support messages.
- Message frequency may vary.
- Message and data rates may apply.
- Reply **STOP** to unsubscribe or **HELP** for support.

6. Data Security

We use reasonable safeguards to protect your personal information. However, no method of transmission over the internet or mobile networks is 100% secure.

7. Your Rights

You may request to:

- View, update, or delete your personal information
- Opt out of future messaging
- Ask questions about your data use

8. Contact Us

For privacy-related inquiries, contact us at:
📞 435-640-2053 ✉️ tlogs.j@gmail.com